

Training

Become a Volunteer Mediator

Contact Maui Mediation Services (MMS) to learn about training we offer in communication skills and conflict resolution. After completing 32 hours of training, you may apply to volunteer with MMS and continue your learning, or simply contribute your skills in your community. Helping others find their own best solutions can be gratifying.

About MMS

Maui Mediation Services (MMS) was established in 1982 as a private nonprofit organization handling a wide range of conflicts for families, neighborhoods, businesses, and government agencies. Our mission is to provide, teach, and facilitate appropriate dispute resolution for people of all ages.

Our work is funded by:

- Hawaii State Judiciary Center for Alternative Dispute Resolution
- County of Maui
- Maui United Way
- Foundations and individual donors
- Program fees

MMS is a member of Mediation Centers of Hawaii and the National Association for Community Mediation.

Learn more at **mauimmediation.org**



Maui Mediation Services

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Are you stressed over a conflict in your life? We can help.

Mediation can be an effective and inexpensive way to resolve disputes.

What Is Mediation?

Mediation is a voluntary and confidential process in which two or more people meet face-to-face with a mediator—a neutral third party with specialized training in communication skills and conflict resolution.

Role of a Mediator

Mediators help create an environment where each party feels heard and respected. They work with the parties to develop options, consider alternatives, and come to a mutually acceptable solution. Mediators do not give legal advice or decide who is right or wrong.

Should I Try Mediation?

Mediation is often the best first step in resolving disputes including:

- Family conflicts
- Landlord–tenant disputes
- Creditor-debtor complaints (collections)
- Homeowners association disputes
- Neighbor–neighbor conflicts
- Workplace conflicts

How Do I Request Mediation?

Contact Maui Mediation Services. A case manager will determine if mediation is appropriate for your particular situation, then work with you to schedule a mediation session. Our reasonable fee is based on a sliding scale.

Civility in the Workplace

Employees can learn skills to manage conflict constructively. Contact Maui Mediation Services about training customized for your organization. There is no charge for an assessment.

Navigating Co-parenting

Visit mauimmediation.org to download a copy of our *Parenting Plan Guidelines* and other resources.

Conflict Resolution for Youth

We offer training in schools and other educational settings to help kids in grades K-12 learn to embrace conflict as an opportunity for positive change. Contact us to learn more.